



Cultural Site Sheet

Cultural site name	Cathedral of Santa Maria Assunta
Type of site	Cathedral
Address	Piazza San Giovanni
City	Volterra (PI)
Contacts	+39 0577 286300
Website	www.animadivolterra.it Email: animadivolterra@operalaboratori.it
WCAG 2.1 compliant accessible website	NO

TESTED BY: [Handy Superabile Social Promotion Association](#) in summer 2024

Please note The following information refers to the date of verification shown at the bottom of each sheet. **The Association** is not responsible for any significant changes made by the property after the visit.

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Description

St. John's Square is home to the city's religious buildings. The cathedral was consecrated in 1120 by Pope Calixtus II. The interior, divided into three naves, has a basilica layout in the shape of a Latin cross in late Renaissance style. The attraction of the building is the grandiose coffered ceiling in carved and gilded wood and the various works kept inside.

General information



Opening and closing period	Due to religious celebrations, the opening and closing days may be subject to change. For this reason, it is advisable to consult the website
Times	From 18 March to 3 November open every day from 10.00 am to 6.00 pm (last admission at 5.30 pm) On Sundays and public holidays, opening at 12.30 pm. It is advisable to consult the website or call the ticket offices. The hours of the cathedral and the days of closure and opening may be subject to change due to religious celebrations
Ticket cost	8 Euro including free audio guide
Reductions	6 Euros including free audio guide, for children aged 6 to 17, over 65, FAI and COOP members. Free admission for children up to 5 years old, people with disabilities with companions, religious, teachers, tour guides, accredited journalists and residents in the municipality of Volterra
Online purchase	YES
Pet access	Not detected





Arrival at the property

Private/public parking

Presence of private parking	NO
Public parking nearby	YES, underground
Type of flooring in the public car park	asphalt
Presence of parking space reserved for people with disabilities	YES number 2 at the entrance to the historic center and 1 for every 50 spaces in the underground car park.
	

Pathway from the car park to the entrance

The property can be reached from the car park	With lift, door width 80 cm, depth and internal width 120 x 120. External call key height 120 cm, internal keys 125/150 cm
Path from the lift to the parking exit	Via a 9-meter long ramp with a slope of 13%. The church can be reached through avenues of the historic center with stone block paving.
Distance from parking to entrance	290 meters
There are indicators and tactile maps	NO
There is an accessible entrance	YES secondary entrance from the chapel
How to access the site	<input type="checkbox"/> flat





	<input checked="" type="checkbox"/> via ramp single length 102 cm, width 108 cm, slope 15%, no handrail
Useful width of door/entrance gate	Above 90 cm
Type of door	with 2 doors that can be opened inwards
Eventual notes	Path from the underground car park and the parking spaces reserved for guests with reduced mobility located in Piazza Martiri di Libertà
	
	
	





Reception

How to access	The ticket office is located inside the Palazzo del Centro Espositivo (ancient hospital) reachable via a double ramp, the first stone ramp connects the square to the portico of the building. Length 400 cm, width 350 cm, slope 10%, the second wooden one connects the porch to the entrance door of the ticket office. Length 83 cm, width 255 cm, slope 14%
Priority access for visitors with disabilities	YES
Orientation signs	<input checked="" type="checkbox"/> directional signs placed at 140/170 cm with contrasting colors <input checked="" type="checkbox"/> Signs identifying rooms and paths placed at 140/170 cm with contrasting colors
Type of information material	<input type="checkbox"/> Braille guides <input type="checkbox"/> guides in large print <input type="checkbox"/> Facilitated Language Guides (AAC) <input checked="" type="checkbox"/> Audio guides <input type="checkbox"/> video guides in LIS or subtitles <input type="checkbox"/> tactile maps <input checked="" type="checkbox"/> QR code <input checked="" type="checkbox"/> imapp
A cloakroom accessible to visitors with motor disabilities is available	NO
Multilingual staff	YES
The staff followed a training course on welcoming people with different disabilities	NO
Presence of sign language interpreters	NO
Reception desk height	bench above 90 cm
The following aids are available for visitors with disabilities	<input type="checkbox"/> manual wheelchair <input type="checkbox"/> Crutches





	<input type="checkbox"/> Magnifier <input type="checkbox"/> Tablet with pre-installed app





Itineraries

Presence of maps	YES
Touch indicators and visual-touch maps	NO
Presence of didactic panels	YES
Audio guide	YES
Touch Models	NO
Multimedia workstations accessible from a seated position	NO
Routes dedicated to children	NO
Stopping points	YES
Route spread over several floors	NO
Access to the starting point of the Cathedral route	Entrance for visitors with reduced mobility is from the side door of the Chapel of Our Lady

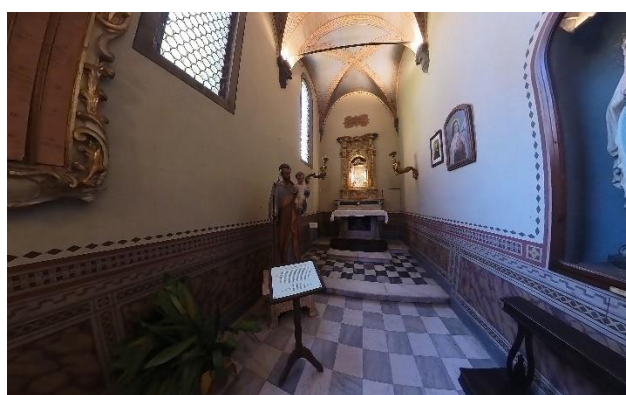
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	<p>of Sorrows with a ramp 102 cm long, 108 cm wide, slope 9.5%, no handrail</p>
	
<p>How to access the rooms</p>	<p><input checked="" type="checkbox"/> on the floor the Chapel of Our Lady of Sorrows and the three naves of the Cathedral.</p>
<p>Usable width of door/entrance gate/corridor</p>	<p>Above 90 cm</p>
<p>Room Identification</p>	<p>by means of a sign placed 170 cm from the ground with white text color on a dark green background color</p>
<p>Bulletin board/information panels and captions</p>	<p><input checked="" type="checkbox"/> captions positioned 80/140 cm from the ground</p>
	








From the Chapel of Our Lady of Sorrows, continue the visit through a door with a passage of more than 90 cm on a flat and unobstructed level.





	
<p>Eventual notes:</p>	<p>The altar has 7 steps but guests with reduced mobility can still visit it by leaving the cathedral and returning from Piazza dei Priori.</p> <p>Next to the Palazzo dei Priori there is in fact a door that can be reached through an up and down of the sidewalk. The door with a width of more than 90 cm has a ramp with a length of 168 cm, width 124 cm and a slope of 10% that allows you to enter the cathedral directly near the altar. At the entrance there is a further wooden ramp with a length of 110 cm, a width of over 100 cm, a slope of 8% that allows you to visit the altar and the Chapel of the Sacrament.</p>
	





Services

Additional elements

Guided tours for groups	YES
Guided tours for individuals	YES
Guided tours with trained staff	<input type="checkbox"/> in sign language <input type="checkbox"/> for visitors with reduced mobility <input type="checkbox"/> in Facilitated Language (AAC)
Accessible bookshop	<input type="checkbox"/> flat <input checked="" type="checkbox"/> via ramp (See information Reception)





Toilets for guests with reduced mobility

Number of accessible toilets for guests with reduced mobility	1 toilet with 2 men's and women's bathrooms. The toilets are located in the ticket office inside the Palace of the Exhibition Center (ancient hospital)
Location	ground floor.
How to access the premises	<input checked="" type="checkbox"/> flat
Usable width of the entrance door	88
Toilet height	50
Toilet seat with open front tooth	YES
Support handles	to the left of the toilet
Flexible shower on the side of the toilet	YES
Free space on the sides of the men's toilet	left 24 cm right Above 90 cm frontal Above 90 cm
Free space on the sides of the women's toilet	left 20 cm right Above 90 cm frontal Above 90 cm
Electric doorbell/telephone	YES
Washbasin with space underneath for wheelchair approach	63 cm men's bathroom, 64 cm women's bathroom
Height from the ground lower edge mirror	105 cm men's bathroom, 102 women's bathroom
Baby changing table	YES
Eventual notes	The changing table is only found in the women's bathroom. The female toilet is located at the entrance on the right side, the male toilet at the front entrance.



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Regione Toscana



Medical practices/healthcare facilities

Hospitals near the property	S. Maria Maddalena Volterra Hospital, Borgo San Lazzero 5, Tel +39 0588 91911
Other healthcare facilities	Azienda Usi Volterra Borgo San Lazzero 5, Tel +39 0588 91822 Pronto soccorso at Ospedale Tel +39 0588 91701 Dialysis service on holiday Tel +39 0588 91782 at the Hospital

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